

York ENT Associates Financial Policy

We at York ENT Associates are committed to providing the best medical care possible. The following information is being provided to avoid any confusion or disagreement concerning payment for medical services.

Our office participates with many insurance plans. It is the patient's/guardian's responsibility to:

*Bring all of your insurance cards to all visits.

*Provide our office with current information including address, phone number, and employer.

*Be prepared to pay your copay at each visit. We accept cash, checks, and credit cards. A \$9 rebilling fee will be added if copays are not paid at time of service. We accept all major credit cards.

*Any medical service not covered by your insurance is expected to be paid in full at the time of service.

*If you have an insurance plan that we do not participate with, payment is expected in full at the time of visit. We will submit the bill to your insurance company as a courtesy to you with payment. The insurance company will mail any payment directly to you.

*A \$25.00 returned check fee is charged for any personal check returned unpaid by your bank. The amount of the check and the fees must be paid before your next visit.

*Payment is due upon receiving a statement from our office. Delinquent accounts over 90 days will be reviewed by the physicians for further collection efforts. Any accounts referred to a collection agency will have a 27% fee added to the balance to cover the collection agency fees.

*Referrals: For those patients with health insurance plans which require a referral, referrals must be obtained from your primary care physician PRIOR to your being seen in our office. If you do not have a referral for a particular visit, you will be asked to either reschedule your appointment or pay for the services in full, at the time of service.

*For all services rendered to minor/dependent patients, we will look to the adult accompanying the patient and the parent or guardian with whom the child resides for payment.

*In cases of separation or divorce, when presenting insurance cards for a dependent that show the subscriber other than yourself, please be prepared to supply their name, address, phone number, date of birth, and social security number. We request that you inform the subscriber that their insurance has been used.

York ENT Associates participates with the following insurance companies:

Medicare Capital Blue Cross South Central Preferred Keystone Health Plan Cigna
Wellspan Plus Health America/Health Assurance US Family Health Plan
First Health Intergroup Geisinger Health Plan Aetna Most Medicare replacement plans
Highmark Blue Shield Most Out-of-State BC/BS plans

We do not honor Healthy York Network as a secondary insurance.

We require 24 hours notice to reschedule your appointment. If 24 hours notice is not given, you will be charged a \$25 fee to reschedule. This must be paid prior to your appointment.